Café Supervisor - Person Specification

Criteria	Essential Attributes	Assessment
Education & Qualifications	Food Hygiene Certificate level 2 or 3	Application
	City and Guilds Basic Catering 706/1 706/2 Advanced Cookery or equivalent	Application
Experience	At least three years' kitchen (cooking) experience.	Application
	At least two year's experience in food and beverage management.	Application
	Track record in generating revenue and business development.	Interview
	Experience of leading and motivating a team; to include training.	Interview
	Experience of leading, training and supervising volunteers	
Knowledge	Food preparation and menu planning.	Interview
	Health and Safety, food hygiene and cash handling.	Interview
Skills and Competencies	Competent IT, numeracy and literacy skills.	Application
	Ability to work efficiently while remaining welcoming and friendly to customers.	/Interview
	Commitment to excellent customer service.	Interview
	Excellent communicator, able to remain calm under pressure.	Interview
	Self-motivated and effective in time management.	Interview
	Ability to work independently and know when to involve others.	Interview

Personal	Passion for good seasonal and local food and drink.	Interview
Attributes	Ability to work flexible hours including weekends, evenings and bank holidays when required.	Interview
Other	Work within all Caistor Arts and Heritage Centre's policies and procedures, in particular health and safety, equal opportunities, confidentiality and data protection.	Interview
	Be informed about, promote and support the work of the Caistor Arts and Heritage Centre.	Interview
	Be proactive about your own training and personal development.	Interview